

The Needs

TOP NEEDS:

- Utility Assistance (12)
- Housing (9)
- Food Assistance (8)
- Health Care (5)
- General Legal Aid (3)

TOP UNMET NEEDS*:

- Homeless Shelter (4)
- Home Maintenance and Repair (4)
- Air Conditioners (1)
- Case/Care Management (1)
- Electric Payment Assistance (1)

TOP REFERRAL AGENCIES:

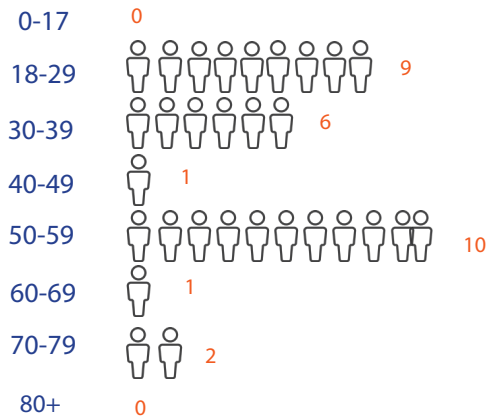
- Salvation Army
- Community and Family Services
- Division of Family Resources
- Dunkirk Community Concerns and Food Pantry
- Wayne Township Trustee

Total Number of Unmet Needs*: **22**

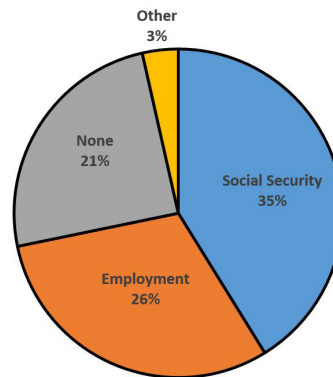
*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

The People

Calls by Age:



Sources of Income:



Top Cities:

- Portland
- Dunkirk
- Pennville

The Numbers

- 34** Total Calls Handled
- 80** Total Number of Referrals
- 59%** Number of First-Time Callers
- 6** Number of Web Hits
- 31** Number of SNAP Asks
- 4** Number of Homeless Calls