

The Needs

TOP NEEDS:

- Tax Preparation Assistance (516)
- Housing (204)
- Utility Assistance (186)
- Health Care (139)
- Food Assistance (119)

TOP UNMET NEEDS*:

- Tax Preparation Assistance (117)
- Electric Payment Assistance (34)
- Homeless Shelter (34)
- Rent Payment Assistance (20)
- Food Pantries (16)

TOP REFERRAL AGENCIES:

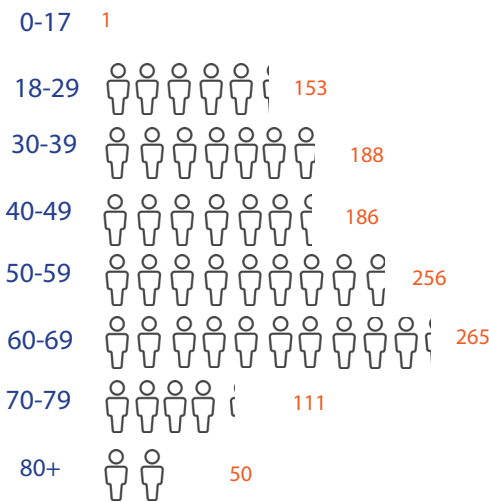
- Hope Ministries
- Volunteer Income Tax Assistance (VITA)
- Salvation Army Kroc Corps
- Portage Township Trustee
- Real Services

Total Number of Unmet Needs*: **441**

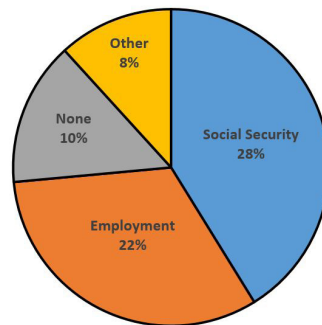
*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

The People

Calls by Age:



Sources of Income:



Top Zip Codes:

- 46628
- 46619
- 46614
- 46613
- 46545

The Numbers

- 1,429** Total Calls Handled
- 2,879** Total Number of Referrals
- 41%** Number of First-Time Callers
- 66** Number of Homeless Calls
- 123** Total Web Hits
- 1,218** Number of SNAP Asks