






## The Needs

### TOP NEEDS:

-  Housing (46)
-  Utility Assistance (44)
-  Health Care (26)
-  Food Assistance (23)
-  Tax Preparation Assistance (15)

### TOP UNMET NEEDS\*:

-  Electric Payment Assistance (13)
-  Gas Payment Assistance (8)
-  Homeless Shelter (7)
-  Tax Preparation Assistance (6)
-  Rent Payment Assistance (5)

### TOP REFERRAL AGENCIES:

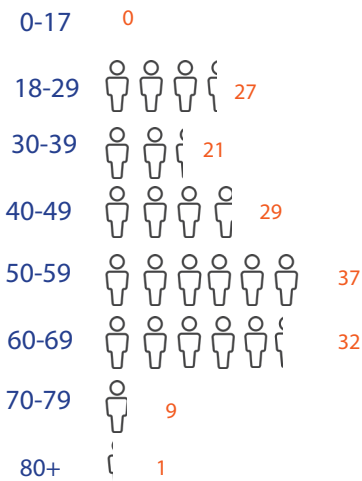
- Michigan Township Trustee Real Services
- Salvation Army Michigan City
- Indiana Housing Now
- Division of Family Resources

Total Number of Unmet Needs\*: **92**

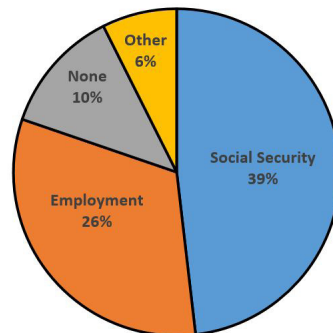
\*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

## The People

### Calls by Age:



### Sources of Income:



### Top Zip Codes:

-  46360
-  46350
-  46391
-  46552
-  46346



## The Numbers

**179** Total Calls Handled

**37** Total Web Hits

**440** Total Number of Referrals

**10** Number of Homeless Calls

**51%** Number of First-Time Callers

**158** Number of SNAP Asks