











## The Needs

### TOP NEEDS:

-  Housing (170)
-  Utility Assistance (91)
-  Health Care (68)
-  Food Assistance (66)
-  General Legal Aid (30)

### TOP UNMET NEEDS\*:

-  Homeless Shelter (27)
-  Electric Payment Assistance (18)
-  Rent Payment Assistance (13)
-  Housing Search and Information (7)
-  Transportation Expense Assistance (7)

### TOP REFERRAL AGENCIES:

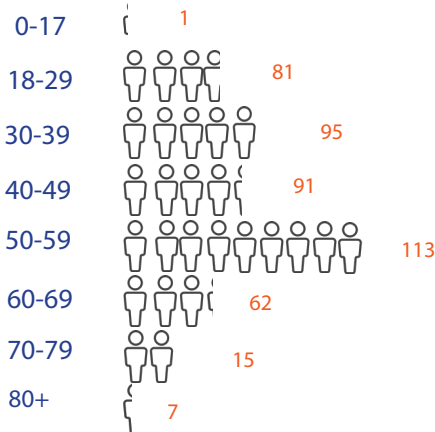
Salvation Army Elkhart  
Concord Township Trustee  
Indiana Housing Now  
Division of Family Resources  
Real Services

Total Number of Unmet Needs\*: **180**

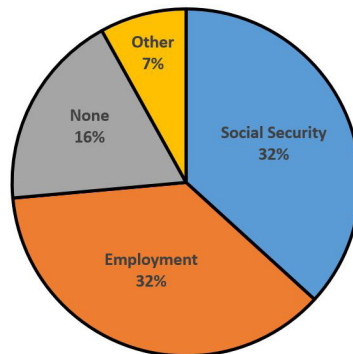
\*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

## The People





### Calls by Age:



### Sources of Income:



### Top Zip Codes:

-  46516
-  46514
-  46517
-  46526
-  46528

## The Numbers

- 508** Total Calls Handled
- 1,211** Total Number of Referrals
- 51%** Number of First-Time Callers
- 74** Number of Homeless Calls
- 451** Number of SNAP Asks
- 270** Number of Web Hits