











The Needs

TOP NEEDS:

-  Housing (126)
-  Tax Preparation Assistance (117)
-  Food Assistance (76)
-  Utility Assistance (70)
-  Health Care (65)

TOP UNMET NEEDS*:

-  Tax Preparation Assistance (35)
-  Electric Payment Assistance (14)
-  Homeless Shelter (13)
-  Air Conditioner, Fans (9)
-  Rent Payment Assistance (8)

TOP REFERRAL AGENCIES:

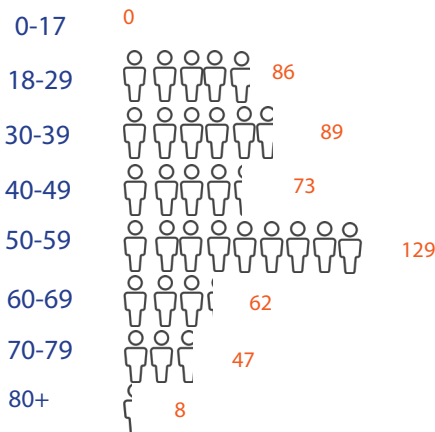
- Church Community Services
- Salvation Army Elkhart
- Volunteer Income Tax Assistance
- Division of Family Resources
- Concord Township Trustee

Total Number of Unmet Needs*: **178**

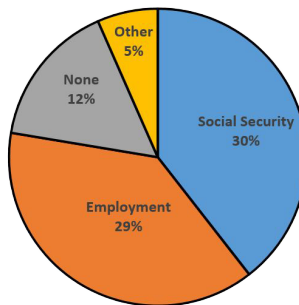
*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

The People






Calls by Age:



Sources of Income:



Top Zip Codes:

-  46516
-  46514
-  46517
-  46526
-  46528



The Numbers

- 554** Total Calls Handled
- 1,163** Total Number of Referrals
- 46%** Number of First-Time Callers
- 36** Number of Homeless Calls
- 498** Number of SNAP Asks
- 267** Number of Web Hits