

The Needs

TOP NEEDS:

- Tax Preparation Assistance (807)
- Utility Assistance (679)
- Food Assistance (626)
- Healthcare (362)
- Rent Payment Assistance (360)

TOP UNMET NEEDS:

- Rent Payment Assistance (118)
- Electric Payment Assistance (95)
- Food Pantries (89)
- Homeless Shelter (83)
- Water Payment Assistance (40)

TOP REFERRAL AGENCIES:

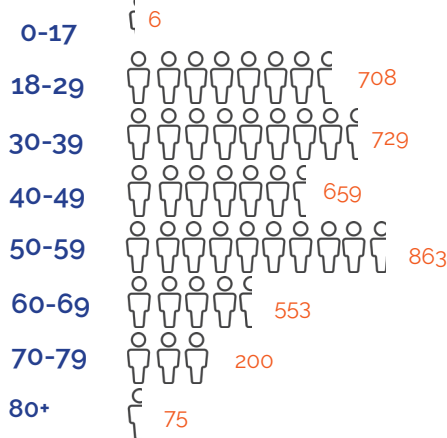
- Volunteer Income Tax Assistance (VITA)
- Inasmuch Ministries
- Brightpoint
- Salvation Army
- Wayne Township Trustee

Total number of unmet needs: **995**

*Unmet needs are recorded when there are no existing resources, or when a person is ineligible or refuses to utilize existing resources.

The People

Calls by Age:



Sources of Income:

- 28%** Social Security
- 27%** Employment
- 11%** None
- 7%** Other

Top Zip Codes:

- 46806
- 46808
- 46805
- 46803
- 46816

The Numbers

- 4,311** Total Calls Handled
- 8,943** Total Number of Referrals
- 39%** Number of First-time Callers
- 1,085** Number of Web Hits
- 298** Number of Homeless Calls
- 3,859** Number of SNAP Asks